

SAYRE AREA SCHOOL DISTRICT TECHNOLOGY TIPS

WHY AM I BEING BLOCKED?

Purpose

This document assists users to discover why they are being blocked from a website.

Reasons for being blocked

If you receive a “Blocked” page it is typically because of two (2) reasons:

1. You are on a site that is blocked based on your logon and web filter profile.
2. The “Default” web filter profile loaded.

Blocked due to web filter profile

Teachers/Staff and Students have different web filter profiles. Student profiles are more tightly guarded in hopes to provide a safe internet environment.

Sayre Area School District - Web Filtering - Block Page (M86)

The web site has been blocked in accordance with the Sayre Area School District Acceptable Use Policy (AUP). The Sayre AUP can be viewed [here](#).

Unauthorized Web Address:	http://www.webproxy.com/
Computer Workstation IP Address:	10.151.218.5
Blocked Category:	General Pornography
User Group Identification:	SAYRESD\Group HS Staff\rrava

PLEASE NOTE: Only Teachers and Staff may request blocked websites to be unblocked. Please read and follow the instructions [Here](#).

Teachers and Staff that have read and are familiar with the requirements to unblock a website, please email the site(s) by clicking [Here](#).

Questions on why you were blocked can be found [Here](#). Rick Rava 05-24-11 12:56:17

When you are blocked, the website itself is in a category that is being blocked.

All websites are put into categories based on what information they are providing.

For example,

- Google is in the “Search Engine” category
- Wikispaces are in “Web Logs/Personal Pages”
- Youtube.com is in multiple categories; “Generic Streaming Media”, “Video Sharing”, “R Rated”

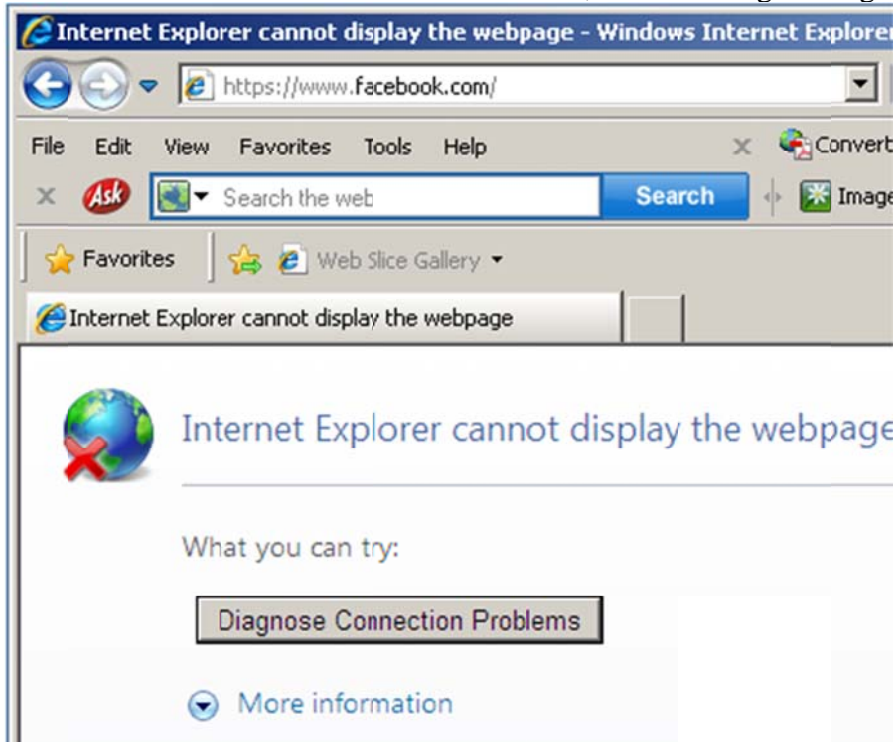
For staff members and teachers: If you are blocked from a website (as in the image above), and you believe that the site is appropriate, please follow the instructions [Request Web Site to be Unblocked](#) to request a site to be unblocked.

Special Notes for HTTPS

Many sites are now creating HTTPS versions of their sites. This is mainly for security reasons but this causes a problem when trying to web filter students in a school setting.

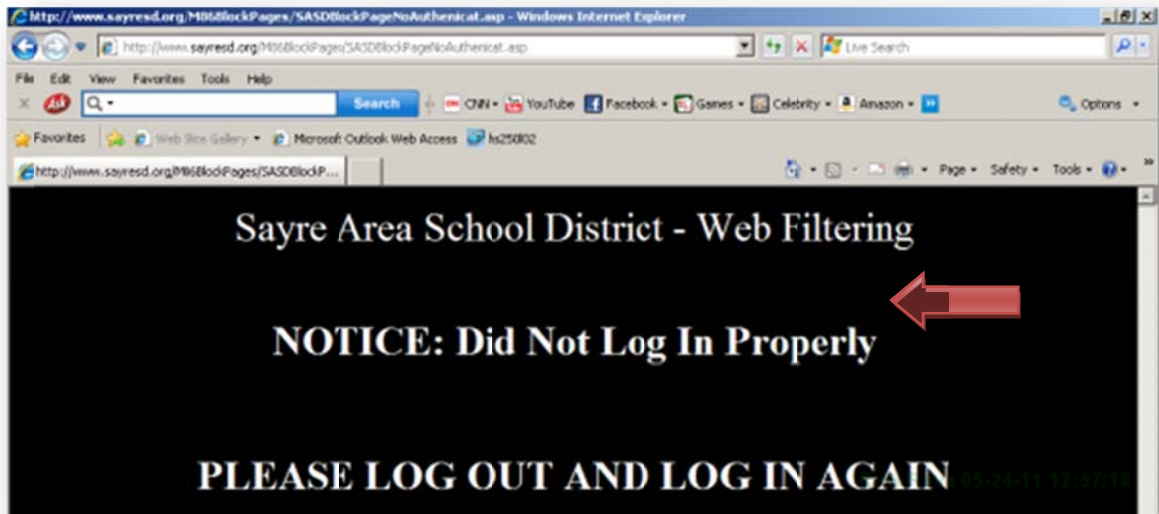
For example, `http://www.facebook.com` is blocked but `https://www.facebook.com` is much more difficult to block. HTTPS sites create a secure connection and do not allow the web address to be interpreted. Our web filter is set up to block all HTTPS attempts by students except for access to our email server at: `https://mail.sayresd.org`.

When a student tries to access an HTTPS site, the following message appears:



How do I know if I have the Default profile?

If your webpage looks like the one below, you are actually in the “Default” profile.



Notice that the **BLACK** background and the message to log out and back in..

When you login a specific program runs that communicates to the Web Filter. If something went wrong on the login and your profile was not loaded, you will use the Default profile. **The Default profile has everything blocked.**

The most common way to correct this and load the appropriate profile is to **log off the PC and log back on.**